

FUN @ UNITED SQUARE (4 – 31 MARCH 2022)

GENERAL TERMS & CONDITIONS



1) REDEEM A MASK CHAIN KIT / COLOUR IN TOTE BAG + SHOPPING E-VOUCHER WITH \$50 SPENT

How to qualify:

- a. Exclusively for U-POPP members only.
- b. Spend \$50 in a single same-day receipt to qualify for redemption.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent.
- d. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- e. Receipts used for this redemption tier cannot be used for other tiers. Separate receipts are required to qualify for other redemption tiers.
- f. Colour In Tote Bag will be available for redemption once the Mask Chain Kit is fully redeemed.
- g. E-Voucher will be credited instantly to member's account.
- h. E-Voucher and physical voucher will be forfeited if they are not used by the stated expiry date.
- i. While stocks last.

2) REDEEM A HERB GARDENING KIT / SOAP MAKING KIT + SHOPPING E-VOUCHER WITH \$120 SPENT

How to qualify:

- a. Exclusively for U-POPP members only.
- b. Maximum of three (3) same-day receipt with a minimum spending of \$120 is required to qualify for redemption.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent.
- d. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- e. Receipts used for this redemption tier cannot be used for other tiers. Separate receipts are required to qualify for other redemption tiers.
- f. Soap Making Kit will be available for redemption once the Herb Gardening Kit is fully redeemed.
- g. E-Voucher will be credited instantly to member's account.
- h. E-Voucher and physical voucher will be forfeited if they are not used by the stated expiry date.
- i. While stocks last.

EXCLUSIVE DEALS ON U-POPP MOBILE APP

Members can redeem exclusive dining deals at 50 POPPoints per deal via Rewards Catalogue on U-POPP Mobile App.

Use of E-Voucher at Participating Merchant:

- a. E- Voucher will be available for download from 4 March to 31 March 2022.
- b. E-Vouchers are valid for use at participating merchants until 30 April 2022 and cannot be extended.
- c. Members will have to ensure that they have the minimum POPPoints available for the redemption of the E-Voucher.
- d. Redemption of E-Vouchers are on a while stocks last basis. Limited to one redemption per member per E-Voucher.
- e. POPPoints deducted are non-refundable.
- f. Limited to one (1) E-Voucher use per transaction.
- g. E-Voucher must be presented at cashier before payment to enjoy offer.
- h. Members can use the E-Voucher by scanning the QR code at the Participating Merchant or by keying in the Merchant Code.
- i. E-Voucher is strictly non-transferable and non-exchangeable for cash.
- j. Discount cannot be use together with other on-going promotions/ VIP cards/ discounts/ price controlled items and/ or vouchers unless otherwise stated by participating merchant.
- k. Once redemption of POPPoints for the E-Voucher(s) is made, it is non-reversible and non-refundable. Upon expiry, E-Voucher(s) will automatically be forfeited without compensation to the Member.
- l. Members are encouraged to check with individual stores for more details.

OTHER GENERAL TERMS & CONDITIONS

- a. This promotion is valid from 4 March 2022 to 31 March 2022.
- b. If you are yet a U-POPP member, you can register to be a U-POPP member via the website (www.upopp.com.sg) or via the U-POPP Mobile App. Registration is free.
- c. Members are required to be present and provide a valid mobile number to redeem gifts with purchase.
- d. All redemption has to be made in person on the same day of purchase over at Level 1 United Square Customer Service Counter. Redemption is limited to one (1) redemption per tier, per member per day, regardless of total amount spent. Unless otherwise stated.
- e. Only one enrichment centre's receipt will be accepted as a fixed amount of \$50 for redemption per member per day.
- f. Receipts can only be used once for one redemption per tier, per day. Separate receipts are required to qualify for other redemption tiers. Unless otherwise stated.
- g. Redemption of premiums are on a while stocks last basis. Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.
- h. Redemptions are available at Level 1, Customer Service Counter between 10am to 9.15pm daily. Receipts obtained after 8pm & before counter's operating hours can be redeemed on the following day, subject to availability of gift with purchase while stocks last.
- i. For redemption of promotional items, retail staff/ promoter working at United Square would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
- j. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
- k. U-POPP members are to redeem POPPoints and premiums in person. Receipts should be issued from member's own purchases. Should any members be found using receipts other than their own purchases to accumulate POPPoints, the Management reserve the right to reject redemptions.

Receipts

Only original receipts with full payment are accepted based on the net total amount reflected on the receipt. NETS/ credit card slips/ duplicate/ handwritten/ third party receipts (i.e. receipts that are not from any Participating Merchant) will not be accepted. Receipts from any mobile payment platforms/applications (e.g. FavePay, GrabPay) will not be accepted. Receipts cannot be reused for other promotions.

Transaction receipts that we do NOT accept.

- a. Purchase of UOL gift cards
- b. Purchase of Store's Shopping Voucher
- c. Purchase of Tobacco products
- d. Payment of phone bills, phone cards, parking coupons
- e. AXS Station, ATMs, Cash card top-ups and stored value cards top-up transaction
- f. Banks
- g. Atrium vendors/ pushcart vendors
- h. Medical receipts (Dental & Clinic)

POPPoints & E-Vouchers

POPPoints are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the gifts with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

Acceptance of Promotion Rules and Regulations

When you register or submit your receipts / entries to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

Use of Your Information

Your privacy is important to us and we would like to inform you that we are collecting personal identification (ie. Mobile Number) and contact details to manage inventory control and for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand our market and provide information on upcoming events, activities and promotions.

Accuracy of Information

All information, promotion details and mechanics are correct at the time of print, and are subject to change without prior notice.