



## **SWEET SURPRISES @ UOL MALLS (4 NOV – 25 DEC 2022)**

### **TERMS & CONDITIONS**

#### **1) REDEEM \$2.50 CAR PARK REBATES**

##### **How to qualify:**

- a. Exclusively for U-POPP members only.
- b. Spend \$30 in a single receipt to qualify for redemption.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent.
- d. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- e. \$2.50 Car Park Rebates will be issued in the form of 500 POPPoints.
- f. Members are to convert the 500 POPPoints into \$2.50 Car Park Rebates on U-POPP Mobile App. Redemption on the App must be performed at least 15 minutes before exiting the car park.
- g. Receipt used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.
- h. Limited to the first 100 redemptions per day. While stocks last.

#### **2) REDEEM EXCLUSIVELY DESIGNED GIFT WRAPPERS**

##### **How to qualify:**

- a. Spend \$70 (\$50 for U-POPP members) to redeem one (1) roll of Gift Wrappers.
- b. Maximum of three (3) same-day combined receipts for redemption.
- c. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- d. This tier is stackable with (3) Kids' Workshop Pass, (4) Glass Condiment Holders and (5) 2-in-1 Cushion Blanket.
- e. Limited to one (1) redemption per member per day, regardless of total amount spent.
- f. Limited to the first 6,000 redemptions. While stocks last.

### 3) KIDS' WORKSHOP PASS

#### How to qualify:

- a. Spend \$100 (\$80 for U-POPP members) to redeem a Kids' Workshop Pass.
- b. Maximum of three (3) same-day combined receipts for redemption.
- c. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- d. Limited to one (1) redemption per member per day, regardless of total amount spent. While stocks last.
- e. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.

#### KIDS' WORKSHOP DETAILS

- a. Workshops will be conducted on 3 - 4 Dec, 10 – 11 Dec and 17 – 18 Dec.
  - Christmas Socks Making Workshop will be conducted on 3 and 4 Dec, from 2pm to 3pm.
  - Christmas Wreath Workshop will be conducted on 10 and 11 Dec, from 2pm to 3pm.
  - 3D Christmas Tree Cookies Workshop will be conducted on 17 and 18 Dec, from 2pm to 5pm.
- b. Registration must be made at Customer Service Counter, Level 1 to secure a slot.
- c. Limited to 30 participants per session, on a first-come-first-served basis. No reservations will be entertained.
- d. Physical Workshop Pass must be presented at workshop area at B1, Atrium **at least 15 minutes** prior the allocated timing for admission into workshop.
- e. Any late arrival for more than 15 minutes from the allocated timing will be treated as absent. The Management reserves the right to release your spot to another participant.
- f. Children aged 6 years and below should be supervised by a parent/ guardian to ensure the safety of their children and/or wards during any activities.
- g. By entering the premises, you consent that any images, audio (including voices) and video footages, interviews, and/ or likeness ("Materials") taken may be used for publicity purposes.
- h. By participating in these activities, you shall not hold the organizers, their appointed agency or staff responsible for any mishap or injury whatsoever that may occur in the course of, or as a result of his/her participation in the event.
- i. Other terms & conditions apply. The Management reserves the right to amend the terms & conditions without prior notice.

### 4) REDEEM A SET OF GLASS CONDIMENT HOLDERS

#### How to qualify:

- a. Spend \$250 (\$200 for U-POPP members) to redeem one (1) set of Glass Condiment Holders.
- b. Maximum of three (3) same-day combined receipts for redemption.
- c. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- d. Limited to one (1) redemption per member per day, regardless of total amount spent.
- e. Limited to the first 1,200 redemptions. While stocks last.
- f. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.

**UOB CARDS X U-POPP MEMBERS EXCLUSIVE**

**Receive additional \$5 UOL E-Voucher with \$200 spent on UOB Cards.**

**How to qualify:**

- a. Exclusively for U-POPP members only.
- b. U-POPP Members are required to meet the minimum spent with their UOB Cards and present the Physical or Electronic Card at Customer Service Counter during the redemption of S\$5 UOL E-Voucher.
- c. This promotion is available to UOB cards issued in Singapore, Malaysia, Thailand and Indonesia as well as Citi-branded cards issued in Malaysia and Thailand subject to eligibility. The trademarks "Citi", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under licence by UOB Bank Malaysia and UOB Bank Thailand from Citigroup Inc and related group entities.
- d. Limited to one (1) redemption per member per day, regardless of total amount spent.
- e. Redemptions are on a while stocks last basis.
- f. Receipts used for this redemption tier cannot be used for other tiers. Separate receipts are required to qualify for other redemption tiers.
- g. Other T&Cs apply. Visit [www.uob.com.sg/shopuob](http://www.uob.com.sg/shopuob) for more info.

**5) REDEEM A 2-IN-1 CUSHION BLANKET****How to qualify:**

- a. Spend \$400 (\$350 for U-POPP members) to redeem one (1) piece of 2-in-1 Cushion Blanket.
- b. Maximum of four (4) same-day combined receipts for redemption.
- c. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- d. Limited to one (1) redemption per member per day, regardless of total amount spent.
- e. Limited to the first 1,500 redemptions. While stocks last.
- f. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.

**UOB CARDS X U-POPP MEMBERS EXCLUSIVE**

**Receive additional \$10 UOL E-Voucher with \$350 spent on UOB Cards.**

**How to qualify:**

- a. Exclusively for U-POPP members only.
- b. U-POPP Members are required to meet the minimum spent with their UOB Cards and present the Physical or Electronic Card at Customer Service Counter during the redemption of S\$10 UOL E-Voucher.
- c. This promotion is available to UOB cards issued in Singapore, Malaysia, Thailand and Indonesia as well as Citi-branded cards issued in Malaysia and Thailand subject to eligibility. The trademarks "Citi", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under licence by UOB Bank Malaysia and UOB Bank Thailand from Citigroup Inc and related group entities.
- d. Limited to one (1) redemption per member per day, regardless of total amount spent.
- e. Redemptions are on a while stocks last basis.
- f. Receipts used for this redemption tier cannot be used for other tiers. Separate receipts are required to qualify for other redemption tiers.
- g. Other T&Cs apply. Visit [www.uob.com.sg/shopuob](http://www.uob.com.sg/shopuob) for more info.

## 6) U-POPP CHARITY SALE

### Exclusively on U-POPP Mobile App

U-POPP Charity Sale is happening from 14 Nov to 11 Dec 2022. U-POPP Members can redeem for a chance to be the lucky one to purchase their desired discounted product with just 20 POPPoints. The list of products will be refreshed each Monday (14 Nov, 21 Nov, 28 Nov and 5 Dec) on U-POPP Rewards Catalogue. All proceeds from the Charity Sale will be donated to Community Chest, in support of ART:DIS, AWWA Senior Community Home and Care Corner.

#### How to participate:

- a. Select a desired item on Rewards Catalogue and redeem for a chance with 20 POPPoints. Once a redemption for a chance has been made on the U-POPP Mobile App, the action is non-reversible and POPPoints deducted are non-refundable.
- b. There is no limit to the number of chances a member can redeem for a particular item. Member has to ensure that the account has sufficient POPPoints for deduction upon redemption.
- c. Upon successful redemption of a chance, an E-Voucher will be credited to the member's account. Member may tap on "My E-Vouchers" to review the number of chances redeemed.
- d. Members are allowed to redeem for multiple items and can purchase more than one item if they are selected as the lucky draw winner of the items.
- e. Kindly note that 20 POPPoints is only to redeem for a chance to purchase an item. Members who have been drawn will still have to make payment for the item at the stated price.
- f. At the end of each campaign week, U-POPP will conduct the draw and inform winning members by Wednesday of the following week via an email or call on payment details.
- g. Members are required to make payment within the stipulated deadline stated on the email notification, failing which the member will not be allowed to purchase the item after payment deadline and the chance will be forfeited. Another member will be drawn.
- h. Click [here](#) for full T&Cs.

#### OTHER GENERAL TERMS & CONDITIONS

- a. This promotion is valid from 4 November to 25 December 2022.
- b. If you are yet a U-POPP member, you can register to be a U-POPP member via the website ([www.upopp.com.sg](http://www.upopp.com.sg)) or via the U-POPP Mobile App. Registration is free.
- c. Members are required to be present and provide a valid mobile number to redeem gifts with purchase.
- d. All redemption has to be made in person on the same day of purchase over at Level 1 United Square Customer Service Counter. Redemption is limited to one (1) redemption per tier, per member per day, regardless of total amount spent. Unless otherwise stated.
- e. Only one enrichment centre's and one medical or dental's receipt will be accepted as a fixed amount of \$50 for redemption per member per day.
- f. Receipts can only be used once for one redemption per tier, per day. Separate receipts are required to qualify for other redemption tiers. Unless otherwise stated.
- g. Redemption of Gifts with Purchase and \$5 / \$10 UOL E-Vouchers are on a while stocks last basis. Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.
- h. Redemptions are available at Level 1, Customer Service Counter between 10am to 9.30pm daily. Receipts obtained after 9pm & before counter's operating hours can be redeemed on the following day, subject to availability of gift with purchase while stocks last.

- i. For redemption of promotional items, retail staff/ promoter working at United Square would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
- j. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
- k. U-POPP members are to redeem POPPoints and Gift with Purchase in person. Receipts should be issued from member's own purchases. Should any members be found using receipts other than their own purchases to accumulate POPPoints, the Management reserve the right to reject redemptions.

### **Receipts**

Only original receipts are accepted based on the net total amount reflected on the receipt. NETS/ credit card slips/ duplicate/ handwritten/ third party receipts (i.e. receipts that are not from any Participating Merchant) will not be accepted. Receipts from any mobile payment platforms/applications (e.g. FavePay, GrabPay) will not be accepted. Receipts cannot be reused for other promotions.

### **Transaction receipts that we do NOT accept.**

- a. Purchase of UOL gift cards
- b. Purchase of Store's Shopping Voucher
- c. Purchase of Tobacco products
- d. Payment of phone bills, phone cards, parking coupons
- e. AXS Station, ATMs, Cash card top-ups and stored value cards top-up transaction
- f. Banks
- g. Atrium vendors/ pushcart vendors

### **POPPoints & E-Vouchers**

POPPoints are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the gifts with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

### **Acceptance of Promotion Rules and Regulations**

When you register or submit your receipts / entries to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

### **Use of Your Information**

Your privacy is important to us and we would like to inform you that we are collecting personal identification (i.e. Mobile Number) and contact details to manage inventory control and for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand our market and provide information on upcoming events, activities and promotions.

### **Accuracy of Information**

All information, promotion details and mechanics are correct at the time of print, and are subject to change without prior notice.